



# STERLING VACATIONS PRIVATE LIMITED

*Packaging Experiential journeys!*

**Please take some time to go through the Terms & Conditions mentioned below and SIGN on the next page. SIGNATURE is also required on Registration Form. Please fill up the same and submit / send / email to us at our office.**

## **Bookings:**

- www.indiacarrental.com is a website of STERLING VACATIONS PVT. LTD. providing online tours and accept booking of these.
- STERLING VACATIONS PVT. LTD. reserves all rights of admission for FIT &/or Group Tours &/or Fixed Group Departures (Cultural / wildlife Tour / trekking programme / any other programme announced by Sterling Vacations Pvt. Ltd..)
- Booking for all FIT &/or Group Tours &/or Fixed Group Departures will be done on first come first served basis.
- Bookings for FIT &/or Group Tours &/or Fixed Group Departures are to be made at the office of Sterling Vacations Pvt. Ltd.
- Sterling Vacations Pvt. Ltd. reserves all rights to change the venue / dates / schedule / price or cancel the FIT &/or Group Tours &/or Fixed Group Departures.

## **Charges & Expenses:**

- The participants shall, along with the booking form, pay prescribed booking / advance amounts.
- Participants, who have registered for FIT &/or Group Tours &/or Fixed Group Departures online, must pay the prescribed booking / advance amount within one week after such registration. If the advance payment is not made within stipulated one week, then the registration shall be deemed to be cancelled.
- **Balance payments (if any) shall be paid at least 30 days before the FIT &/or Group Tours &/or Fixed Group departure date.** If the balance payment is not made within stipulated one week, then the registration shall be deemed to be cancelled; cancellation charges as per cancellation rules will be applicable.
- Any incidental / additional expenses incurred during the Tour s / FIT &/or Group Tours &/or Fixed Group Departures shall be borne by the participants.

## **On Tour Regulations:**

- During the FIT &/or Group Tours &/or Fixed Group Departures , the participants shall abide by the instructions and decisions of the Tour Director or authorised representative of Sterling Vacations Pvt. Ltd.
- During the FIT &/or Group Tours &/or Fixed Group Departures or any Tour, in case of any dispute for whatsoever reasons, the decision of the Tour Director or authorised representative of Sterling Vacations Pvt. Ltd. shall be final and binding on all the participants. In the event the participants disobey the directions / instructions of the Tour Director or authorised representative of Sterling Vacations Pvt. Ltd., the participant(s) shall be solely liable for the risks, responsibilities and consequences.
- In case of any medical ailments, disorders etc. of the participants, they will have to inform the Company / guide in advance at the time of booking for the tour.
- In case of any medical problems, ailments, disorders etc. or symptoms of the same, during the FIT &/or Group Tours &/or Fixed Group Departures, the participant(s) shall inform the Company / guide at the earliest.
- In such events, if required, the participants will have to take medical treatment from the doctor/ attendant available on the Tour site or from the nearest available medical centre or hospital. The expenses for all medical treatment and arrangements for the same will be solely borne by the participant. The Tour Director or the

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2/1C, Rail Vihar – II, Sector – 9, Vidyadhar Nagar, Jaipur – 302039, Rajasthan India

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authorised representative shall have complete discretion to continue the Tour without the participant(s) suffering from medical problem.

- Any incidental / additional expenses incurred during the FIT &/or Group Tours &/or Fixed Group Departures shall be borne by the participants, this include expenses for food during travel by any mode of transportation, camera or like equipment charges, entry charges etc.
- Consumption and/or possession of liquor, tobacco products, cigarette, Narcotic substances etc. is strictly prohibited on FIT &/or Group Tours &/or Fixed Group Departures / Tour / trek / other programmes organised by STERLING VACATIONS PVT. LTD.
- In case of any injury, sickness, accident, death or any other casualty or loss or damage of valuables or luggage or any equipment; Sterling Vacations Pvt. Ltd., it's instructors, Company / guide, volunteers or any other person involved wholly or partially, either individually or jointly, shall not be responsible in any manner for the same and no claims of the participants, parents, guardians, relatives or friends of participants will be entertained.
- If the participants have enrolled for the activities like wildlife camping, river rafting, rappelling, rock climbing, valley crossing, river crossing or any other adventure sports / activity, then all the risks and responsibilities related to and arising from such activities shall be solely upon such participants and Sterling Vacations Pvt. Ltd. shall not be liable in any manner whatsoever.
- It is not possible for Sterling Vacations Pvt. Ltd. to ensure that the Group / Participants will get Reservations (reserved for Participants on their behalf) together or in the same compartment, flight / coach because of random seat allotment by Computerised Reservation System.
- **Insurance:**  
Neither participants nor FIT &/or Group Tours &/or Fixed Group Departures shall be insured by Sterling Vacations Pvt. Ltd., unless mentioned specifically.

## **Cancellation Policy and Refund Rules:**

- Any cancellation by participant(s) must be communicated to Sterling Vacations Pvt. Ltd. in Office in writing in the prescribed format available at Sterling Vacations Pvt. Ltd. office. The refund, if any, will be given after the FIT &/or Group Tours &/or Fixed Group Departures is over, irrespective of the date when the cancellation has been communicated to us.
- **Applicable Cancellation charges:**
  - NO cancellation charges (100% refund of amount received) if the cancellation is made with more than 60 days (excluding the day of departure of FIT &/or Group Tours &/or Fixed Group Departures) remaining for Tour departure date.
  - 25 % of the regular Tour charges will be charged if the cancellation is made more than 30 days (excluding the day of departure of FIT &/or Group Tours &/or Fixed Group Departures) prior to the departure date of the Tour.
  - 50 % of the regular Tour charges will be charged if the cancellation is made more than 21 days (excluding the day of departure of FIT &/or Group Tours &/or Fixed Group Departures) prior to the departure date of the Tour.
  - 75 % of the regular Tour charges will be charged if the cancellation is made more than 15 days (excluding the day of departure of FIT &/or Group Tours &/or Fixed Group Departures) prior to the departure date of the Tour.
  - No refund if the cancellation is made with 15 or less than 15 days (excluding the day of departure of FIT &/or Group Tours &/or Fixed Group Departures) remaining for Tour departure date.

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- **In case the participant(s) have booked air tickets / railway tickets / bus tickets or hired a taxi in for the FIT &/or Group Tours &/or Fixed Group Departures (or its extension), through us, then the refund paid by the airline authorities / railway authorities / bus operator / taxi operator shall be forwarded to the participants after deducting the processing charges, in case of cancellation made for the FIT &/or Group Tours &/or Fixed Group Departures by the participant or FIT &/or Group Tours &/or Fixed Group Departures being cancelled by Sterling Vacations Pvt. Ltd.**
- Sterling Vacations Pvt. Ltd. shall not be responsible for losses incurred for the air / train / bus bookings, or any extension to the FIT &/or Group Tours &/or Fixed Group Departures Tour, done by the clients, either independently or through us arising due to cancellation in the FIT &/or Group Tours &/or Fixed Group Departures by Sterling Vacations Pvt. Ltd. In such cases, only the Amount accepted as FIT &/or Group Tours &/or Fixed Group Departures Charges will be refunded.
- Sterling Vacations Pvt. Ltd. reserves all rights to change or modify the FIT &/or Group Tours &/or Fixed Group Departures / Tour programme. Management reserves all rights to prepone or postpone the FIT &/or Group Tours &/or Fixed Group Departures and Sterling Vacations Pvt. Ltd. shall not be liable to refund booking charges in such a case.
- Sterling Vacations Pvt. Ltd. reserves all rights to cancel any FIT &/or Group Tours &/or Fixed Group Departures / Tour. In that event, 'refund amount' after deducting 'non-refundable costs' (such as Forest safari booking charges, Railway reservation and cancellation charges, Travel arrangements booking charges, Accommodation booking charges) will be refunded within 15 days from date of cancellation of such an FIT &/or Group Tours &/or Fixed Group Departures .
- Safety Cancellation: Sterling Vacations Pvt. Ltd. is in no way obligated to complete a tour if one or more participants is found to be endangering the safety of themselves, others or the environment. Refunds will not be given in this situation.
- In the event there is cancellation of FIT &/or Group Tours &/or Fixed Group Departures / Tour due to force majeure / reasons beyond control of Sterling Vacations Pvt. Ltd., then no refund shall be payable.
- Disputes, if any, will be subject to Jaipur (Rajasthan, India) Jurisdiction only.

I have read the rules and regulations and I understand and accept the same and hence I have signed below today.

**Signature of Participant (Parent / Guardian - in case of Minor)**

Date:

Place:

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## Registration Form

Name and code of the Tour :  12 for e.g. Golden Triangle Tour on 26 Oct 2014.

Name of the Participant:   
[Please fill in BLOCK LETTERS]

Surname

First Name

Middle Name

Date of birth  dd/mm/yyyy  yrs  F  Blood Group

Residential Address

Tel. (Residence)  Pin code

Mobile No. (Self):

Mobile No. (Father):  Father's name

Mobile No. (Mother):  Mother's name

Mobile No. (Other):  Name & relationship with participant

Emergency contact no.

E-mail 1  (Participant's email id)

E-mail 2  (Parent's email id in case of student participant)

Can participant swim? Y  N  PHOTO- ID card no.

Valid photo-id proof is mandatory for registration. (Passport / PAN / Driving License / School ID card with photo)

School / College Name (for students)

**Please note that this information will be used to update you about tours / camps as well as for our future promotions. However we will not sell or share this data with any third party for any commercial use by them.**

Significant Medical History (if any):

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Personal Medicines, if any (Instructions / Dosages)

Allergies (e.g. Sulpha drugs, Antibiotics etc.)

Chronic Diseases / Problems:

Any special medical care that you want us to take

## **Declaration**

I have read and I am fully aware of all the rules and regulations and 'Cancellation Policy and Refund Rules' stipulated for the Tour . I / my ward hereby agree to abide by all the rules and regulations and follow instructions given by the organizers during the Tour .

I hereby authorize Sterling Vacations Pvt. Ltd. to issue Flight / Railway / Air Tickets for me / my ward.

Date:

Place:

**Signature of Participant (Parent / Guardian – in case of Minor)**

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## **OTHER RELEVANT INFORMATION**

Please tick the box if you are travelling independently

### **FLIGHT / TRAIN DETAILS**

(Even though you are arranging your own travel, please provide us with your flight / train details)

<b>Flight / Train No.:</b>	<b>City: (Joining tour at)</b>	<b>Date:</b>	<b>Time:</b>

(Time, date of arrival and the city from where you will join the tour with us)

<b>Flight / Train No.:</b>	<b>City: (Leaving tour from)</b>	<b>Date:</b>	<b>Time:</b>

(Time, date of departure and the city from where you will leave our tour)

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## PASSPORT DETAILS (For International Tours)

<b>Passport Number</b>	<b>Date of Issue</b>	<b>Date of Expiry</b>	<b>Nationality</b>
<b>Visa Number</b>	<b>Date of Issue</b>	<b>Date of Expiry</b>	
<b>Insurance Details</b>	<b>Name of Insurance Com.</b>	<b>Policy Number</b>	<b>Emergency Number</b>

For International Tours, please send a photocopy of your passport (front & back page) & 3 passport size photographs along with this form

PREFERENCES (If Applicable)			
<b>Onwards travel: Upgrade to</b>	<input type="checkbox"/> 1AC	<input type="checkbox"/> 2AC	<input type="checkbox"/> Air
<b>Return travel: Upgrade to</b>	<input type="checkbox"/> 1AC	<input type="checkbox"/> 2AC	<input type="checkbox"/> Air
<b>Meals</b>	<input type="checkbox"/> Non-Veg	<input type="checkbox"/> Veg	<input type="checkbox"/> Eggatarian
<b>Accommodation</b>	<input type="checkbox"/> Single Occupancy	<input type="checkbox"/> Separate Tent	<input type="checkbox"/> Twin Sharing

(if different from tour arrangements)

### FOR OFFICE USE

Applicable Discounts (Terms and conditions apply)

Early bird Discount       Group Discount       Full Payment Discount

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